#40

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Page 1: Fair Registration Practices Report 2022

Q1

Please indicate which regulator you are and your main point of contact should we require follow up.

Professional Engineers Ontario

David Smith, Director, External Relations (dsmith@peo.on.ca)

Q2

Section 1 - During the reporting period (January 1st—December 31st, 2022), please indicate if your organization has introduced any changes in the following areas impacting your registration processes by clicking on each of the appropriate boxes below.Registration requirements either through regulation, by-law or policy.

No,

Description of change/improvement that would impact fair registration outcomes:

No changes were made to registration requirements for licensing of practitioners.

Assessment of qualifications

No.

Description of change/improvement that would impact fair registration outcomes:

PEO continued to use online assessment of academic information and virtual interviews in place of former paperbased documents and in-person interviews. PEO Council passes motions in November 2022 to define equivalent academic qualifications to meet academic requirements for licensure and to introduce competency-based assessment as a process to evaluate the completion of experience requirements for licensing. The definition of equivalent academic qualifications applies to applicants who don't have an accredited Canadian engineering degree; applicants will meet the requirement if they have a recognized 4-year bachelor's degree in engineering and pass a set of four confirmatory exams. This will be implemented for new applications that are subject to full FARPACTA compliance, and may be implemented on legacy applications where an applicant would benefit from the policy. Similarly, competency-based assessment is to be implemented for new applications and for legacy applicants where this can be reasonably implemented.

Q4

Timelines for registration, decisions and/or responses

Yes,

Description of change/improvement that would impact fair registration outcomes:

A number of volunteer reviewers stepped down from the academic assessment process, causing a delay and accumulation of files for assessment in major disciplines. This has affected the timelines for assessment of applicants with academic training in Civil and Electrical engineering, and related disciplines.

Q5

Registration and assessment fees

No,

Description of change/improvement that would impact fair registration outcomes:

There were no changes to associated application fees, examination fees, or registration fees for 2022.

Q6

Resources for applicants

No,

Description of change/improvement that would impact fair registration outcomes:

There were no changes to available resources for 2022.

Q7 No, Description of change/improvement that would impact fair Changes to internal review or appeal process registration outcomes: There were no changes made to the processes to review assessment decisions or to appeal final registration decisions. **Q8** No Access by applicants to their records Q9 No, Description of change/improvement that would impact fair Mutual recognition agreements registration outcomes: PEO is not a signatory to any mutual recognition agreements (MRA) with other engineering regulators. MRAs are signed by the national body, Engineers Canada, regarding academic qualifications, and there is discretion as to how educational programs under those MRAs are considered as part of the academic assessments completed by PEO. There were no new MRA's signed by Engineers Canada during 2022. Q10 No Training and resources for staff regarding registration Q11 No. Description of change/improvement that would impact fair Relationship with third party service provider(s) registration outcomes: There were no changes in 2022 to existing services provided by third party providers. Q12 No, Description of Change/Improvement that would impact Fair Accreditation of educational programs

Registration Outcomes:

PEO doesn't perform accreditation of educational programs. PEO recognizes engineering programs that are accredited by the Canadian Engineering Accreditation Board, and it may consider accreditation of international engineering programs by other established accreditation bodies, as part of its assessment of applicants' academic qualifications.

Technological or digital improvements

Yes,

Description of Change/Improvement that would impact Fair Registration Outcomes:

PEO introduced an online application process via the PEO Members Portal in July 2022, to replace the previous fillable PDF application form. Applicants must create a user account to submit their application information and payment of application fees. Applicants continue to submit academic documents and experience records separately via email. All technical exams and the National Professional Practice Exam are administered as online exams with supervision by remote live proctors.

Q14

Anti-racism and inclusion-based policies and practices

Yes,

Description of Change/Improvement that would impact Fair Registration Outcomes:

PEO approved version 1.1 of its Anti-Racism & Equity Code ("ARE Code") in April 2022. The ARE Code applies to PEO in its roles as a regulator, service provider, employer, and organization. The eight (8) Principles and related commentary articulated in the ARE Code serve as a foundation and a framework to inform PEO's more particularized strategies and actions.

Q15

Organizational structure

Yes,

Description of Change/Improvement that would impact Fair Registration Outcomes:

A new management structure was established within PEO's Licensing and Registration division, with a Director responsible for overall operations and managers responsible for Applications & Academic Assessment and Experience Assessment. A Project Management Office was established to oversee development of licensing process changes for PEO to meet compliance with FARPACTA amendments that come into effect on March 31, 2023, for Domestic Labour Mobility applicants; on July 31, 2023, for required timelines for new applicants for a P.Eng. licence, temporary licence, or limited licence; and, on December 2, 2023 for the removal on Canadian experience as a mandatory licensing requirement.

Contingency or continuity of operations plans

Yes,

Description of Change/Improvement that would impact Fair Registration Outcomes:

A project plan was created to ensure readiness to achieve compliance with new FARPACTA requirements for acceptance of new applications and completion of registration decisions within prescribed timelines. The intent was to implement changes to licensing procedures and policies to be able to meet requirements prior to the effective dates for full compliance.

Q17

Documentation requirements for registration

No,

Description of Change/Improvement that would impact Fair Registration Outcomes:

PEO continued its efforts to digitize all paper-based files in its inventory of open applications.

Q18

English / French language proficiency testing

No,

Description of Change/Improvement that would impact Fair Registration Outcomes:

PEO does not require applicants to be tested for proficiency in either the English or French languages. There is a requirement under subsection 41(4) of Regulation 941, pursuant to the Professional Engineers Act, that applicants who are referred to PEO's Experience Requirements Committee shall be interviewed if there is concern about an applicant's ability to communicate adequately in English.

Q19

3

Section 2 – If applicable, please list your organization's top three accomplishments during the reporting period that relate to fair registration practices.

Implemented online applications via the PEO Portal

Launched a project to plan and implement compliance with FARPACTA changes

PEO Council passed motions regarding academic equivalency and competency-based assessment of experience

Section 3 – If applicable, please list the top three risks that impacted your organization's ability to achieve better registration outcomes for applicants during the reporting period. Please also indicate the measures you have taken to mitigate the impacts of these risks.

1 Reduced participation by volunteer reviewers for assessments

Availability of resources to implement required technological improvements

Timely completion of organizational changes and appointment of key staff

Q21

2

3

Section 4 – Do you believe that you have a Canadian Experience Requirement (CER)? If so, please describe the applicant competencies that you seek to develop through this requirement in the comment box below CER: work experience or experiential training obtained in Canada.

Yes,

Other (please specify):

There is an explicit requirement under subsection 33(1) of Regulation 941, pursuant to the Professional Engineers Act, that applicants must acquire at least 12 months of the required 48 months of relevant engineering experience in a Canadian jurisdiction, under the supervision of a licensed practitioner. The intent is to amend the regulation to remove this explicit requirement and in practice, PEO will change its current policies so that all applicants are relieved of a requirement to have mandatory Canadian experience.

Q22 English

QUANTITATIVE SECTION The following quantitative information is collected for the purpose of discerning statistical changes and trends related to a regulator's membership, application volumes, licensure/certification results, and appeals year over year. Languages Indicate the languages in which you make available application materials and information about the application process.

Q23

Membership Data Demographics Data As of December 31, 2022, please indicate the number of members in each gender category identified below and the number of total members.

 Total Male
 74844

 Total Female
 11261

 Total Non-binary
 4

 Overall Total
 86109

Q24

In relation to your members: Do you collect race-based data?

No,

Other (please specify):

Application forms and registration database are not currently configured to collect identity-based data other than for gender-identification.

Q25 No,

Do you collect other identity-based or demographics data?

Other (please specify):

Application forms and registration database are not currently configured to collect identity-based data other than for gender-identification for new applicants.

Q26 No,

Do you plan to collect race-based data in the future?

If yes, please indicate the type::

PEO doesn't have a current plan to begin collecting this

type of information.

Q27 Full/I

Class of License/Certificate Data As of December 31, of the reporting year, please indicate the number of members under each class or license category as applicable. Full/Independent Practice **86109** Provisional/Limited **341**

License/Certificate

Emergency 0

License/Certificate

All other classes 66
Overall Total 86516

Q28

Jurisdiction where members were initially trainedAs of December 31, of the reporting year, please indicate the membership type and total number of registered members for each category listed below.

Ontario	48358
Other Canadian Provinces and Territories	10656
USA	2240
Other Countries	25262
Total	86516

Please indicate the total number of registered members for the top 12 international countries or jurisdictions where these individuals obtained their initial education in the profession or trade.

1	India - 3099	
2	Iran, Islamic Republic of - 2999	
3	China - 2812	
4	United Kingdom - 2001	
5	Egypt - 1405	
6	Pakistan - 1111	
7	Romania - 1085	
8	Bangladesh - 617	
9	Iraq - 499	
10	Poland - 491	
11	Serbia - 408	
12	Russian Federation - 394	
Q30	Total Male 6327	
Applications Data Demographics Data Indicate the number	Total Female 1435 Total Non-binary 1	
of applicants who filed an application between January 1 and December 31 of the reporting year, in each applicable	Gender not provided 25	
category.	Overall Total 7788	
Q31	No	
In relation to the applications, you received:Do you collect race-based data?		
Q32	No,	
Do you collect other identity-based or demographics data?	If yes, please indicate the type: :	

Q33

Do you collect other identity-based or demographics data?

Category of Applicants Number of applicants who voluntarily or involuntarily (through inactive and lapsed applications) withdrew from the application process between January 1 and December 31, 2022:

gender-identification.

Application forms and registration database are not currently configured to collect identity-based data other than for

1503

Q34 Please indicate the total number of applicants from Ontario who filed an application between January 1 and December 31, 2022 for the following categories as applicable.	Number of Applicants Number of Applicants Licensed/Certified Average Time to Process Application in Weeks from First Point of Applicant Contact	3131 393 13
Q35 Please indicate the total number of applicants from Canadian provinces and territories (excluding Ontario) who filed an application between January 1 and December 31, 2022 for each of the following categories as applicable.	Number of applicants Number of applicants fully licensed/certified Average Time to Process Application in Weeks from First Point of Applicant Contact	328 41 13
Q36 Please indicate the total number of certificate-to-certificate (labour mobility) applicants who filed an application between January 1 and December 31, 2022 for each of the categories as applicable.	Number of applicants Number of applicants fully licensed/certified Average Time to Process Application in Weeks from First Point of Applicant Contact	925 817 11
Q37 Please indicate the total number of applicants from international jurisdictions (not including USA) who filed an application between January 1 and December 31, 2022 for each of the categories as applicable.	Number of applicants Number of applicants fully licensed/certified Average Time to Process Application in Weeks from First Point of Applicant Contact	3325 308 9
Q38 Please indicate the total number of applicants from multiple and/or jurisdictions not specified who filed an application between January 1 and December 31, 2022 for each of the categories as applicable.	Respondent skipped this q	uestion
Q39 Please indicate the total number of applicants from accredited Canadian post-secondary institutions who filed an application between January 1 and December 31, 2022 for each of the categories as applicable.	Number of applicants Number of applicants fully licensed/certified Average Time to Process Application in Weeks from First Point of Applicant Contact	3305 55 33

Respondent skipped this question

Please indicate the total number of applicants who reregistered after withdrawing from the application process between January 1 and December 31, 2022 for each of the categories as applicable.

Q41

Please provide any additional comments you may have for questions 33-41.

No additional comments.

Q42

Jurisdiction where applicants obtained their initial educationPlease indicate the total number of applicants for the top 12 international countries or jurisdiction where applicants obtained their initial education in the profession or trade.

1	India - 1656
2	Iran, Islamic Republic of - 417
3	Pakistan - 150
4	China - 135
5	Egypt - 123
6	Philippines - 85
7	Nigeria - 74
8	United Kingdom - 74
9	Hong Kong - 60
10	Brazil - 60
11	Bangladesh - 52
12	Colombia - 47

Q43

Processing Time As of December 31, 2022, how many full licenses/certificates did your organization issue?

4516

Q44	0 – less than 3 months	685
Please indicate the total number of applicants who received full licensure/certification between January 1 and December 31, 2022, according to the following timelines.	3 months – less than 6 months	533
	6 months – less than 12 months	216
	12 months – less than 18 months	506
	18 months – less than 24 months	454
	24 months and greater	2122

Age of Active Applications As of December 31, 2022 what were the total number of active applications in your case inventory?

35062

member to be fully licensed/certified.

Please provide a breakdown (and total) of active applications according to the length of time (age) that they have been open.	0 – less than 3 months 3 months – less than 6 months 6 months – less than 12 months 12 months – less than 18 months 18 months – less than 24 months 24 months and greater TOTAL	2624 5020 4284 3331 2620 17183 35062
Q47 Other Licenses/Certificates of Registration ProcessedPlease indicate the number of applicants who were issued an alternative class of license* that your organization processed in the reporting year (January 1-December 31, 2022).Enter the data by the jurisdiction where applicants were initially trained in the profession, i.e. before they were granted use of the protected title or professional designation in Ontario.* An alternative class of license/certificate enables the holder to practice with limitations, but additional requirements must be met for the	Ontario Other Canadian Provinces and Territories USA Other International TOTAL	3 9 9 7 28

Other Licenses/Certificates of Registration
ProcessedPlease indicate the number of applications, If
applicable, who were issued an emergency
license/certificate that your organization processed in the
reporting year (January 1-December 31, 2022). Enter the
data by the jurisdiction where applicants were initially
trained in the profession, i.e. before they were granted use
of the protected title or professional designation in Ontario.

Respondent skipped this question

Q49

Other Licenses/Certificates of Registration ProcessedPlease indicate the number of Provisional license/certificate or alternative class of license/certificate holders who were fully licensed/certified by your organization which were processed in the reporting year (January 1-December 31, 2022). Enter the data by the jurisdiction where applicants were initially trained in the profession, i.e. before they were granted use of the protected title or professional designation in Ontario.

Other International 5
TOTAL 5

Q50

Number of Reviews and Appeals Processed State the number of reviews and appeals that your organization processed in the reporting year (January 1-December 31, 2022). For applicants who were subject to an internal review or who were referred to a statutory committee of your governing council, such as a Registration Committee. Enter the data by the jurisdiction where applicants were initially trained in the profession, i.e. before they were granted use of the protected title or professional designation in Ontario.

Ontario 2
OtherCountries 3
TOTAL 5

Q51

State the number of reviews and appeals that your organization processed in the reporting year (January 1-December 31, 2022). For applicants who initiated an appeal of a registration decision. Enter the data by the jurisdiction where applicants were initially trained in the profession, i.e. before they were granted use of the protected title or professional designation in Ontario.

Ontario 2
OtherCountries 3
TOTAL 5

Q52

State the number of reviews and appeals heard in the reporting year (January 1-December 31, 2022). Enter the data by the jurisdiction where applicants were initially trained in the profession, i.e. before they were granted use of the protected title or professional designation in Ontario.

OtherCountries 1
TOTAL 1

Q53 OtherCountries 0

State the number of registration decisions changed following an appeal and/or review that your organization processed in the reporting year (January 1-December 31, 2022). Enter the data by the jurisdiction where applicants were initially trained in the profession, i.e. before they were granted use of the protected title or professional designation in Ontario.

TOTAL

Q54

List the top three reason for appeals (by percentage) of a registration decision

Disputed experience assessment - 60% 1

2 Disputed character issue - 30%

3 Disputed assigned examination program - 10%

Q55

1

List the top five reasons (by percentage) for not Issuing a License/Certification to Internationally Trained Individuals

Didn't complete required exams by deadline - 85%

2 Withdrew application - 10%

3 Didn't meet licensing requirements - 5%

Q56

List the top Five Reasons (by percentage) for not Issuing a License/Certification to Canadian Graduates

1 Didn't complete required exams by deadline - 75%

2 Withdrew application - 20%

3 Didn't meet licensing requirements - 5%

Q57

Please provide any additional comments you may have:

No additional comments.