

COMPLAINTS & INVESTIGATION STATISTICS

	2018	2019	2020
COC's Caseload			
Filed Complaints ¹ not disposed of by COC at previous year-end	65	70	101
Complaints Filed (<i>PEAct s. 24. 1(a)</i>) during the Year	58	121	60
Total Caseload in the Year	123	191	161
Total Filed Complaints Disposed of by COC in the Year (for details see <i>COC's Disposition of Complaints</i> below)	53	90	58
Total Filed Complaints Pending for COC Disposition (for details see <i>Status of Active Filed Complaints</i> below)	70	101	103
COC's Disposition of Complaints			
Direct that the matter be referred, in whole or in part, to the Discipline Committee. (<i>PEAct s. 24. 2(a)</i>)	5	7	7
Direct that the matter not be referred. (<i>PEAct s. 24. 2(b)</i>)	28	66	36
Take such action as COC considers appropriate in the circumstances and that is not inconsistent with this Act or the regulations or by-laws. (<i>PEAct s. 24. 2(c)</i>)	20	17	15
COC's Timeliness Regarding the Disposition of the Complaint²			
Complaint disposed of within 90 days of filing	0	1	1
Complaint disposed of between 91-180 days of filing	3	7	5
Complaint disposed of after more than 180 days of filing	50	82	52
COC Processing Time – Days from Complaint Filed to COC Disposition (12 mo. rolling avg.)			
Average # Days	475	330	505
Minimum # Days	168	41	80
Median # Days	342	210	401
Maximum # Days	2183	1023	1981

¹ Signed Complaint Form filed with the Registrar.

² Days from Complaint Filed to date COC Decision is signed by COC Chair.

Status of Active Filed Complaints

Active Filed Complaints - Total		103
Complaints filed more than 180 days ago	74	74
Pending Approval and Reason regarding COC Decision	37	
Complaints under active consideration by COC	10	
Completed Investigation ready for COC consideration	9	
Regulatory Compliance Investigation	18	
Complaints filed between 91-180 days ago	11	11
Pending Approval and Reason regarding COC Decision	2	
Complaints under active consideration by COC	0	
Completed Investigation ready for COC consideration	2	
Regulatory Compliance Investigation	7	
Complaints filed within the past 90 days	18	18
Pending Approval and Reason regarding COC Decision	0	
Complaints under active consideration by COC	0	
Completed Investigation ready for COC consideration	0	
Regulatory Compliance Investigation	18	

Note:

Review by Complaints Review Councillor (PEAct s. 26. (s))

Where a complaint respecting a member of the Association or a holder of a certificate of authorization, a temporary licence, a provisional licence or a limited licence has not been disposed of by the Complaints Committee **within ninety days** after the complaint is filed with the Registrar, upon application by the complainant or on his or her own initiative the Complaints Review Councillor may review the treatment of the complaint by the Complaints Committee.

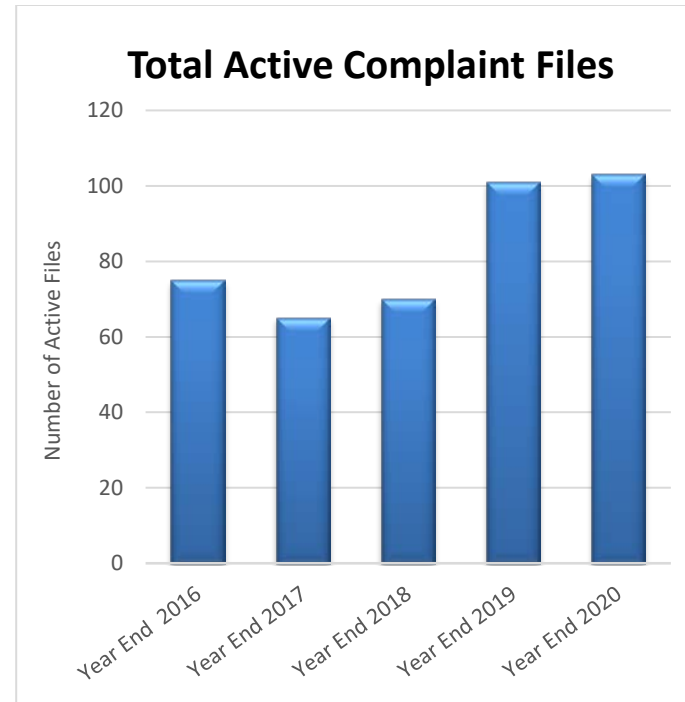
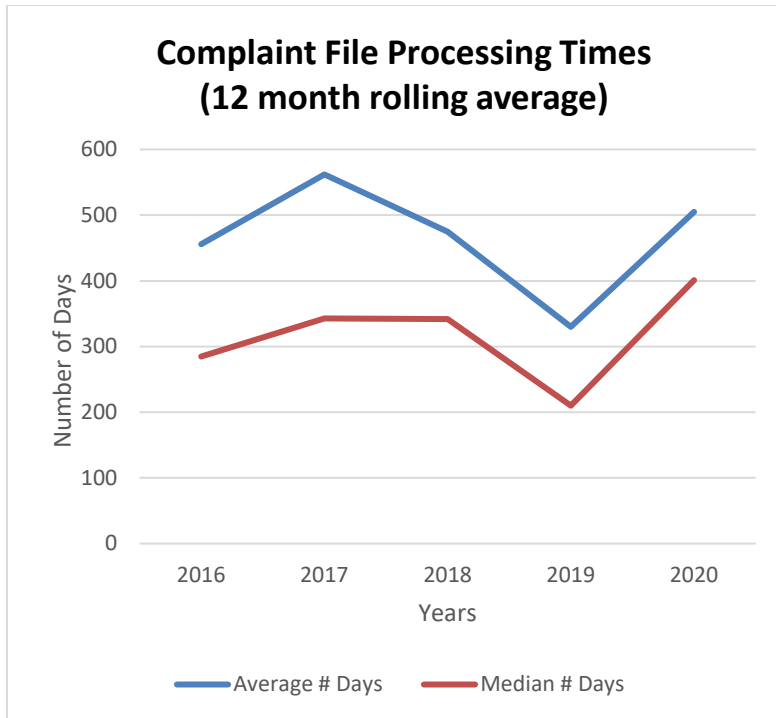
Glossary of Terms:

Complaint Filed – Signed Complaint Form filed with the Registrar.

Investigation Complete – Investigation Summary document prepared and complaint file ready for COC consideration

Complaints and Investigation Statistics (As at December 31, 2020)

C-538-Reports



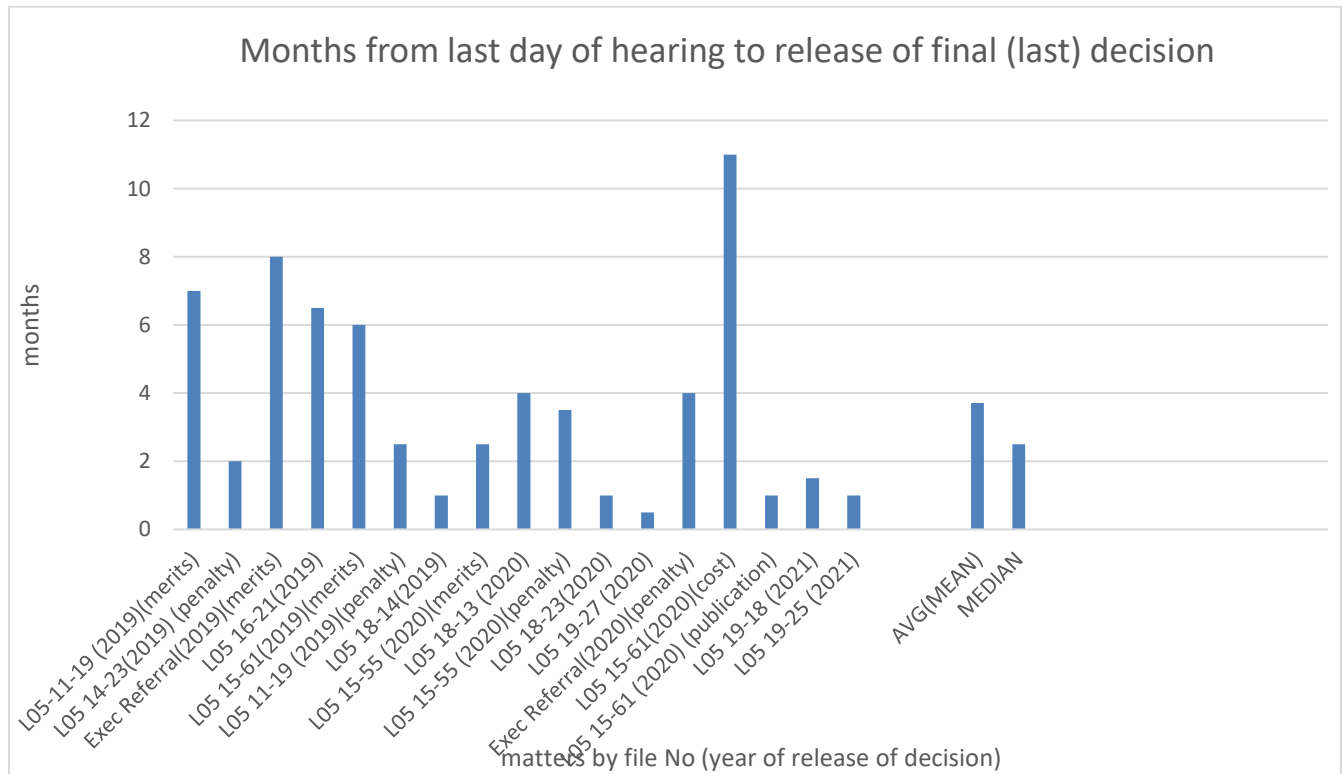
DISCIPLINE STATISTICS – February 2021 Council Meeting Report

Discipline Phase

2019 2020 2021
(as of Feb. 2)

Matters Referred to Discipline	7	7	0
Matters Pending (Caseload)	10*	9*	7*
Written Decisions Issued	7	8	2
<i>DIC Activity</i>			
Pre-Hearing Conferences Held	5	10	0
Hearings Phase commenced (but not completed)	0	0	0
Hearings Phase completed (but no D&R issued)	1	1	2

*Two or three referrals were combined into 1 and were counted as 1.



**PROFESSIONAL ENGINEERS ONTARIO
APPLICATIONS RECEIVED
2002 - 2020**

	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015	2016	2017	2018	2019	2020
JANUARY	341	539	440	364	316	308	372	336	393	414	397	440	530	561	453	565	599	611	582
FEBRUARY	222	260	345	259	319	257	234	338	276	278	384	422	380	422	460	403	422	432	0
MARCH	234	169	298	340	316	272	345	379	373	453	398	428	395	368	265	435	436	504	0
APRIL	277	279	304	269	291	280	381	294	239	338	297	414	361	356	484	383	472	556	0
MAY	299	394	425	270	298	293	278	279	303	314	353	394	324	292	450	415	451	645	0
JUNE	220	221	337	264	273	279	332	320	306	322	374	388	356	472	421	485	482	399	0
JULY	265	200	297	286	254	355	460	395	332	398	482	529	486	555	554	513	603	624	0
AUGUST	269	357	272	301	285	367	413	326	358	493	508	505	495	547	638	601	661	495	836
SEPTEMBER	352	455	382	254	251	333	415	402	383	451	388	512	542	466	567	586	557	452	838
OCTOBER	206	257	253	263	282	396	419	428	372	469	540	646	568	648	566	664	672	603	889
NOVEMBER	238	190	236	304	226	505	430	340	497	481	503	525	416	565	754	651	802	499	730
DECEMBER	178	140	261	168	260	248	334	270	336	295	432	491	392	576	525	460	510	436	446
TOTAL	3,101	3,461	3,850	3,342	3,371	3,893	4,413	4,107	4,168	4,706	5,056	5,694	5,245	5,828	6,137	6,161	6,667	6,256	4,321
MONTHLY AVERAGE	258	288	321	279	281	324	368	342	347	392	421	475	437	486	511	513	556	521	360
YEAR TO DATE	3,101	3,461	3,850	3,342	3,371	3,893	4,413	4,107	4,168	4,706	5,056	5,694	5,245	5,828	6,137	6,161	6,667	6,256	4,321

Applications Received - Year To Date

